

## City of North Bend Partnership with SLWA

Service Line Warranties of America has been partners with the City of North Bend since March 26th, 2021 and is committed to continue bringing your residents affordable home repair solutions and superior service.

### Partnership to Date

As of April, 2026

538

Total Plans

275

Customers Covered

34

Claims Serviced

\$58,856

Customer Savings

\$1,731

Avg Cost per Claim

4.8/5

Customer Satisfaction

### What is new with SLWA?



4.8 Million Customers



9.5 Million Service Plans



5.4 Million Jobs



HomeServe offers additional plans for Water Heaters, Heating and Cooling Systems, and more - helping residents restore comfort quickly and avoid costly repairs. Learn more and discover how these plans can be made available to residents and deliver extra program value.



ServLine Leak Adjustment Program is separate from our service plan program and is a natural expansion of our services, helping homeowners cover the cost of unexpected water leaks.

Currently we have over 250 municipal/utility partnerships and over 30 association partnerships.

#### Key Contacts

Steve Bieranowski  
Account Manager  
Phone: (347) 551-0244  
steve.bieranowski@homeserveusa

Elaine Sciarretta  
Director, Account Management  
Phone: (203) 840-8247  
Elaine.sciarretta@homeserveusa.com